



Signature
MOBILE BOTTLERS

April 21, 2009

Sonitrol Pacific
Leslie Malik
8220 N. Interstate Avenue
Portland, Oregon 97220

Dear Leslie,

As a new client of Sonitrol Pacific, we have been very satisfied your services. Sonitrol consultant, Chris Contreras, did an excellent job describing the audio technology and all the guarantees your company offers, the installers were unobtrusive and professional, and the system orientation you provided was very helpful to us. Your quick visit the other day to ensure we were completely comfortable with the system was yet another example of the customer care that Sonitrol Pacific provides.

We have found the system easy to use and our experience with the Sonitrol Pacific monitoring center has been stellar. For example, recently I needed to remove an employee from our system and was concerned about the person potentially returning to the building after hours. I called in to the monitoring center and expected it would take some time, but I was impressed that this system change was handled immediately; it was a huge relief to us.

All in all, we know we have peace of mind at night leaving the facility in the hands of Sonitrol Pacific. We would gladly recommend your company.

Best Regards~


Marcelle Richmond

VP Operations

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