



HARLEY-DAVIDSON of SEATTLE

June 26, 2009

To Whom It May Concern:

On June 26th, someone jumped the fence into our secure yard area. The yard security system activated, allowing the person on duty at Sonitrol Pacific to be alerted to a possible intrusion. Per our instructions the Sonitrol Pacific operator quickly called our Emergency Call list and got approval to dispatch the Police on multiple yard alarms. Police got there right away and took the man into custody. The fast response by Sonitrol Pacific and the police meant nothing was stolen from our yard and no damage was done to our facility.

Someone from Sonitrol Pacific comes out to meet with me regularly to make sure our security is up-to-date and working correctly. Their attention to detail let's me focus on other things. I know I can trust them to protect the store and I highly recommend Sonitrol Pacific to any business owner.

Thank you,

A handwritten signature in cursive script that reads "Jim Sparkman".

Jim Sparkman  
Harley Davidson of Seattle  
Facilities Transport Manager

Harley-Davidson of Seattle  
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Harley-Davidson - Buell