



*"The Plumber
People Recommend"*

October 9, 2008

Sonitrol Pacific Seattle
1406 140th Place NE, suite 107
Bellevue, WA 98007

Dear Heather,

After experiencing three break-ins over six months' time, it was clear that we needed something.

Another Sonitrol Pacific customer told me about your audio security system and I thought the ability to hear what was going on inside the business could work. I wanted to actually catch the burglars.

I talked with one of your consultants and the system was installed by early September.

About a month later, someone broke in again. This time we had a system that worked and the guy was caught. Your security system is very efficient and does exactly what you told me it would.

I'm very happy with our system, your service and the results.

Thank you,

A handwritten signature in blue ink, appearing to read "Daryl Miller", with a long, sweeping underline.

Daryl Miller
Owner