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LIC.# CONCOCCO4415

Tuesday, November 04, 2008

Ms. Heather Orso
Sonitrol Pacific
1406 140th PI NE, Ste. 107
Bellevue, WA 98007

Main Office

5141 Commercial Circle
Concord, CA 94520
PH: 925.685.6799
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Southern California

13052 Dehlla Street
Fontana, CA 92337
PH: 909.350.0474
FX: 909.350.0475
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Dear Ms. Orso:

I wanted to take this opportunity to write and tell you how impressed I have been by the services that Sonitrol Pacific provides for us here at Conco Cement Company, in Kent. We previously had a conventional alarm company and let me just say that there is no comparison.

I am constantly impressed by how vigilant Sonitrol Pacific's monitoring center is over our office. When the office is not armed by a certain time the operators call and inform me. Because we have integrated access control with our Sonitrol intrusion system we have greatly reduced the risk of employee-caused false alarms. Just the other day our customer service representative stopped in because our janitorial service was having a bit of trouble. She solved the problem before it ever became a false alarm issue. Sonitrol Pacific has not only provided us with a security system that works, but also with the support needed to make sure it continues to be as effective as possible.

Having had a less than satisfying experience with the conventional alarm system we had before I can say with confidence that Sonitrol Pacific delivers the most value per dollar invested with the least headache. If you are looking for a solution to your security or access needs that really works I would highly recommend Sonitrol Pacific.

Sincerely,

Barry Youngmun
Dispatch Superintendent