

March 13, 2009

To: Sonitrol Pacific  
1406 140<sup>th</sup> PL NE Ste 107  
Bellevue, WA 98007

As the owner of Xtreme Car Audio & Tint of Kent I would like to take the time to thank the Sonitrol Pacific team for what an excellent job you do protecting my business. I recently bought the business from Ben Yu. When I did so Ben told me about Sonitrol Pacific and how they had saved him from some huge losses. He explained to me that there had been four attempted break-in's and that every time Sonitrol Pacific operators were on the ball, immediately dispatching the Kent Police Department. I understand that once the criminals even cut the phone block to the whole strip mall and sprayed foam in the siren, and yet Sonitrol Pacific still got alarms and sent the police. Because of your quick responses and verified alarms each time the thieves never got away with anything.

Now I can thank you for my own personal experience. This morning four men broke into my business and your operator heard them and immediately dispatched the Kent police. When I arrived on the scene it was in time to see the police chasing and apprehending all four burglars. In the short amount of time that they had access to the store, they had taken over \$4,000 worth of merchandise. Because of Sonitrol Pacific's quick response and good reputation with the police department, I was able to recover all my merchandise and watch justice be served.

In an industry with small high value items, it is easy to lose a lot in a very small amount of time. I am thrilled to have a security company that has saved me and my predecessor from five break-in's. Through it all we have lost no merchandise. If you are looking for a Security company that really works I would strongly recommend Sonitrol Pacific.

Sincerely,



Simon Chi  
Xtreme Car Audio & Tint of Kent  
Owner  
253-867-6090