

March 3, 2009

To Sonitrol Pacific:

WorkSource Renton, under the leadership of King County, has used Sonitrol Pacific for our access control since August of 2007. I would like to take this opportunity to thank Sonitrol Pacific for the great service they provide as they make it very easy for us to manage our access. They have provided a complete solution for our access needs.

I have been very happy with how quickly the changes are made. I simply send an e-mail to the data center in Everett when I need cards added or deleted or access level changes. It is amazing how quickly I get a response saying my changes were completed. I don't need to know how to run an access control software program or have a special staff member to handle all the programming. All I need to know is what I want and then I send an e-mail to Sonitrol Pacific.

Sonitrol Pacific also controls the locking and unlocking of the main doors to the building. In a normal access control system doors unlock promptly at the scheduled time regardless of on site staff presence. Sonitrol Pacific's system is different and safer. Doors do not unlock until the first person arrived onsite as Sonitrol Pacific realizes that unlocking the doors to a building when no one is onsite can be very dangerous and contradictory to security. Hence, a fail safe system has been built in. If no one has come through the building before 7:00 am it simply does not unlock until someone gets to work. I would definitely recommend Sonitrol Pacific to anyone who is looking for a working access control solution.

Sincerely,



Nancy Loverin
WorkSource Renton Manager