



February 11, 2009

Sonitrol Pacific  
8220 N. Interstate Avenue  
Portland, Oregon 97217

To Whom It May Concern:

Sonitrol Pacific has been providing Monster Fuses with superior security services for the past 3 years.

In this time we have had the opportunity to interact with several Sonitrol Pacific operators. On each occasion, they are not only helpful, but also very competent in differentiating between a real alarm and a false alarm.

An example of this occurred recently where I received a call after business hours from Sonitrol Pacific. The operator clearly explained that a door alarm activation had occurred, and because they were able to listen into my building to verify the cause of the activation, they determined that the alarm was caused by an environmental issue rather than a real burglary. What impressed me most was that they were familiar with the normal sounds of my business and knew that a police dispatch would have resulted in a false alarm. As it turned out, the issue was with a loose contact sensor, which was repaired later that morning.

Our previous experience with other alarm companies was that false alarms go hand in hand with their method of technology. With our Sonitrol system and the ability to listen and verify an alarm activation, we have not had a single false alarm in three years!

We enjoy the peace of mind that our Sonitrol system brings us. It is because of this that we can lock and leave for the night with confidence that our business is in excellent care. We highly recommend Sonitrol Pacific.

Sincerely,

Jim Clippard