



Employees Federal Credit Union
19530 International Blvd S, Suite 108
SeaTac, WA 98188

February 22, 2008

To The Sonitrol Pacific Team:

Here at Alaska Airlines/ Horizon Air Federal Employees Credit Union we are dedicated to the safety of our members and our employees. We want them to feel secure when they transact business at our facility. That is why we have partnered with Sonitrol Pacific as our security provider.

The people at Sonitrol have been great to work with. From the design of our security system to the ongoing customer service they provide, they are dedicated to making sure we are well informed and trained and that we know what to do, especially when we need it the most. Wayne Ohlemeier, Sonitrol's Chief Technical Officer has been greatly instrumental in the design of our system and the ongoing training of our employees. He has worked with our credit union since 2001. He is always available to help us when we need to upgrade and lends his expertise to ensure our safety and soundness. In the financial services industry, safety and soundness are critically important.

Sonitrol has developed our security system using their audio detection technology, which protects 100% of our facility. The uniqueness of the Sonitrol system allows our employees to feel safer when they come to work. Sonitrol Pacific stands behind their solution, that they offered us a six month satisfaction guarantee and a \$10,000 performance warranty. Sonitrol Pacific really does deliver and we look forward to a long business partnership with them.

Sincerely,

M. Dulce Frial